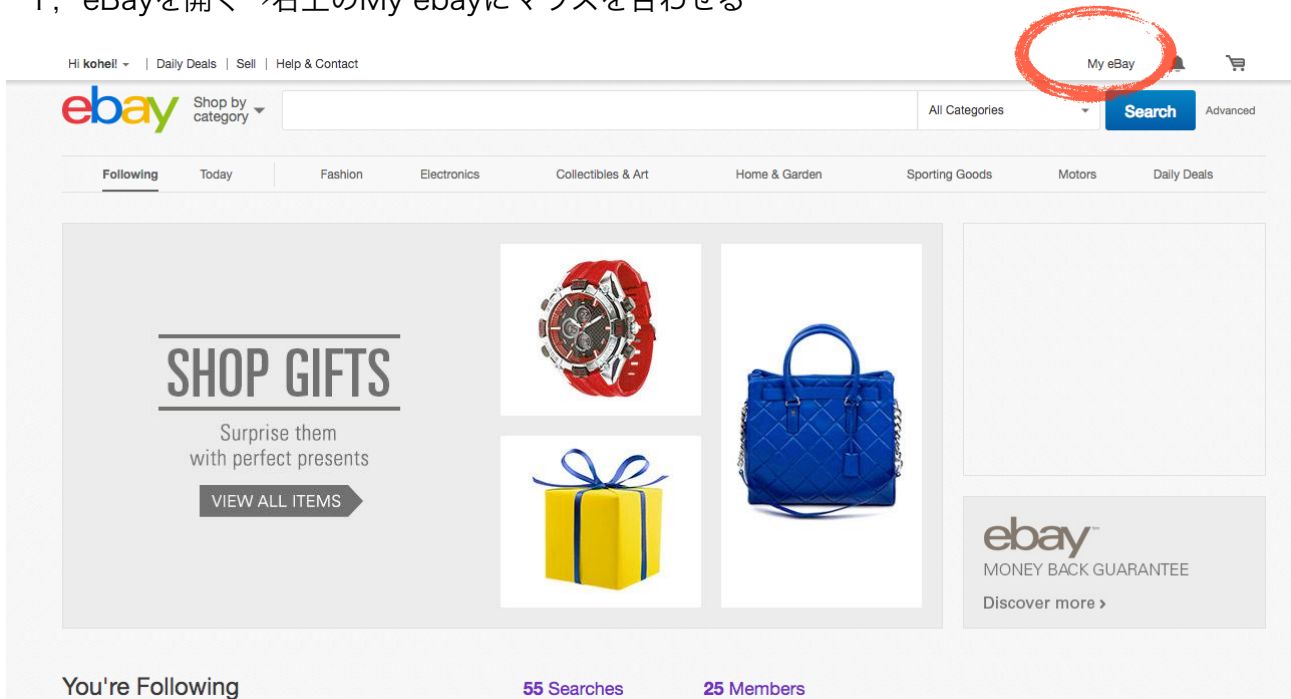


eBayで仕入れた商品が破損や不良品があった場合の対処法

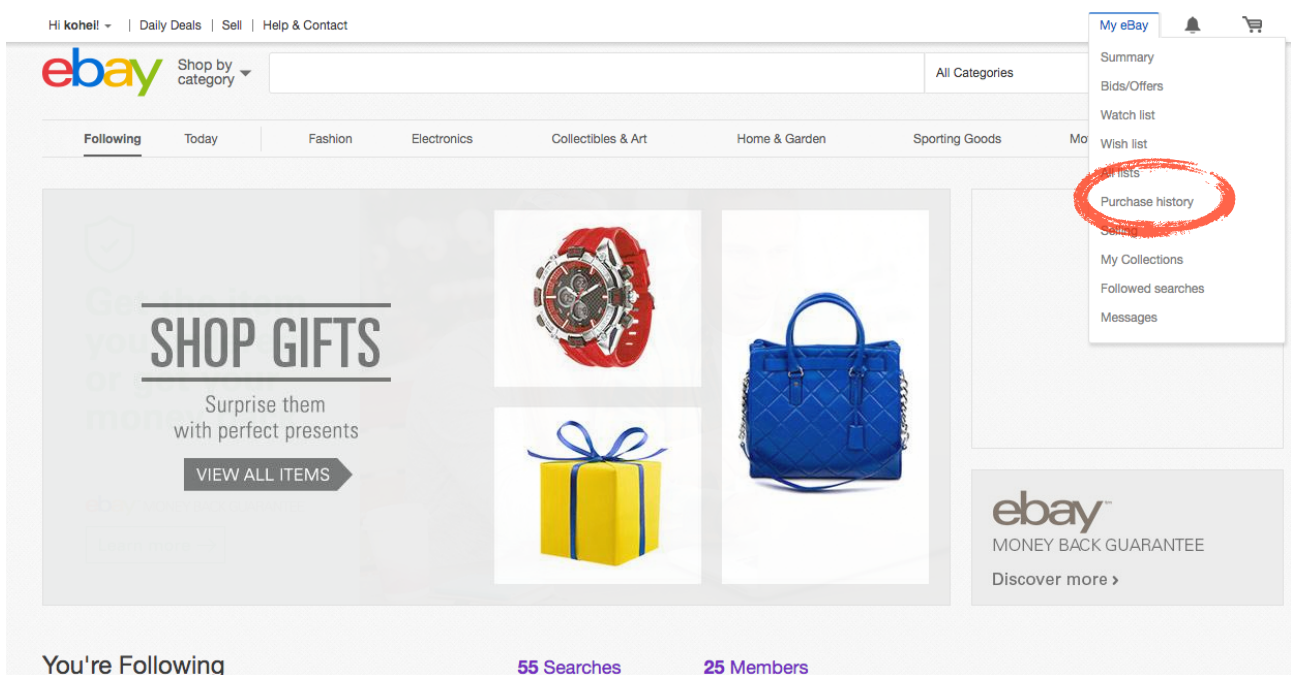
輸入転売に破損や不良品はつきものですので、上手に付き合ひましょう。面倒ですが慣れれば平気ですので早めに慣れてしまいましょう。基本的にはeBay上でメッセージを送って、セラーからの返事を待ちましょう。大体は返送先の住所がメッセージで送られて来ると思います。

具体的なやり方

1, eBayを開く→右上のMy ebayにマウスを合わせる



2, 開いたメニューのPurchase historyをクリック



3, 該当商品のcontact sellerをクリック

ORDER DATE
Apr 29, 2017

1 item sold by **cosecosecose2015**

VINTAGE LATTA TIN TOY T.N MADE IN JAPAN FORD SKYLINER NOMURA KOSUGE CAR
(222488906554)

Tracking number: **CP051169306IT**

This item has been shipped.

ORDER TOTAL
JPY 5,636
+ JPY 4,384 shipping

ITEM PRICE:
JPY 5,636

Leave feedback

View order details

More actions

Contact seller

Return this item

View PayPal transaction

I didn't receive it

Unmark as payment sent

View seller's other items

View similar items

Sell this item

Follow this seller

Hide order

ORDER DATE
Apr 29, 2017

3 items sold by **zemeramos**

ORDER TOTAL
JPY 93,796
+ JPY 4,407 shipping

Contact seller

More actions

4, 破損や不良品の場合は一番上を選択します

Find answers from **cosecosecose2015**

Tell us what you think

VINTAGE LATTA TIN TOY T.N MADE IN JAPAN FORD SKYLINER NOMURA KOSUGE CAR
EUR 45.00
Approximately JPY 5,614

Time left
Ended
Sat, Apr 29, 2:21AM

Shipping
EUR 15.00 Approximately JPY 1,871
Posta Raccomandata Internazionale to Japan

Item number
222488906554

Select a topic

☒ I have a question about using my item or I want to send the seller a message (0)

☐ I didn't receive my item (2)

☐ I need to return my item (1)

☐ I received an item that wasn't as described (1)

☐ Request to cancel this order (1)

We'll look for an answer for you

Helpful hints

My eBay makes it easy to connect with other members. Follow these tips for a safe, secure, trusted experience.

- Communicate only on eBay
- Be respectful at all times
- Make sure transactions take place on eBay
- Avoid unsolicited or commercial offers

Learn more

eBay MONEY BACK GUARANTEE
Automatically included for virtually all items. Get the item you ordered or get your money back. Learn more

5, Google翻訳で英文を作成。赤丸の部分をクリックすると英文がコピーされます

Google

翻訳

リアルタイム翻訳を無効にする

日本語 英語 韓国語 言語を検出する

英語 日本語 韓国語 翻訳

こんにちは。私は昨日小包を受け取りました。ありがとうございます。しかし、これは壊れているように見えます。なぜなら動かないからです。修理もしくは交換をお願いしたいのですが、どうすれば良いでしょうか？

93/5000


Hello. I received the parcel yesterday. Thank you. But this seems to be broken. Because it does not move. I would like to ask for repair or replacement, what should I do?


情報の修正を提案

Kon'nichiwa. Watashi wa kinô kodzutsumi o uketorimashita. Arigatô. Shikashi, koreha kowarete iru yô ni miemasu. Nazenara ugokanaikaradesu. Shôri moshikuwa kôkan o onegai shitai nodesuga, dôsureba yoideshou ka?

6, eBayのメッセージ欄に貼り付けて送信!!

Contact cosecosecose2015 about I have a question about using my item or I want to send the seller a message [Tell us what you think](#)

 The user you are contacting is registered on another eBay site and may speak a different language. Your message will be sent exactly as typed below.



**VINTAGE LATTA TIN TOY T.N MADE IN JAPAN FORD SKYLINER
NOMURA KOSUGE CAR**
EUR 45.00
Approximately JPY 5,614

Time left	Ended Sat, Apr 29, 2:21AM
Item number	222488906554

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[Learn more](#)

ebay™ MONEY BACK GUARANTEE
Automatically included for virtually all items. Get the item you ordered or get your money back.
[Learn more](#)

Hi cosecosecose2015,

Hello. I received the parcel yesterday. Thank you. But this seems to be broken. Because it does not move. I would like to ask for repair or replacement, what should I do?

830 characters left

[Attach photos](#)

- shin_kohe,

☐ Send a copy to my email address

Note: The seller may include your question in their item description. Your user ID won't appear. We'll send your message to cosecosecose2015's Messages inbox and email address. All messages sent through the forwarding system are received by eBay and forwarded to the recipient; eBay reserves the right to delay or withhold messages in case of reasonable suspicion of a fraudulent activity or a violation of the eBay User Agreement.

[Send](#) [Cancel](#)

この方法で殆どは解決できるはずですが。
セラーがメッセージを返信くれない場合などは
eBayのケースオープンや、PayPalへ相談する事になります
ますが、そうなるケースはめったにないと思います。
なるべくはメッセージで解決しましょう。

トラブルの対処法をマスターしておくことで
モチベーションを高く維持することが可能です。
1個ずつマスターして理想のライフスタイルを
手に入れていきましょう！

品川広平